

# WFA Webinar The End of Cookies And what to do next



Remote, November 20

## Joining today



TOM ASHBY
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Services





VP EMEA Client Strategy





SVP, Marketer, Agency, & Tech





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CEO & Principal





## Agenda

00	Introductions & updates from WFA
05	The End of Cookies and what to do next
40	Q&A



## Competition compliance page



The purpose of the WFA is to represent the interests of advertisers and to act as a forum for legitimate contacts between members of the advertising industry. It is obviously the policy of the WFA that it will not be used by any company to further any anti-competitive or collusive conduct, or to engage in other activities that could violate any antitrust or competition law, regulation, rule or directives of any country or otherwise impair full and fair competition.

The WFA carries out regular checks to make sure that this policy is being strictly adhered to. As a condition of membership, members of the WFA acknowledge that their membership of the WFA is subject to the competition law rules and they agree to comply fully with those laws.

Members agree that they will not use the WFA, directly or indirectly, (a) to reach or attempt to reach agreements or understandings with one or more of their competitors, (b) to obtain or attempt to obtain, or exchange or attempt to exchange, confidential or proprietary information regarding any other company other than in the context of a bona fide business or (c) to further any anti-competitive or collusive conduct, or to engage in other activities that could violate any antitrust or competition law, regulation, rule or directives of any country or otherwise impair full and fair competition.

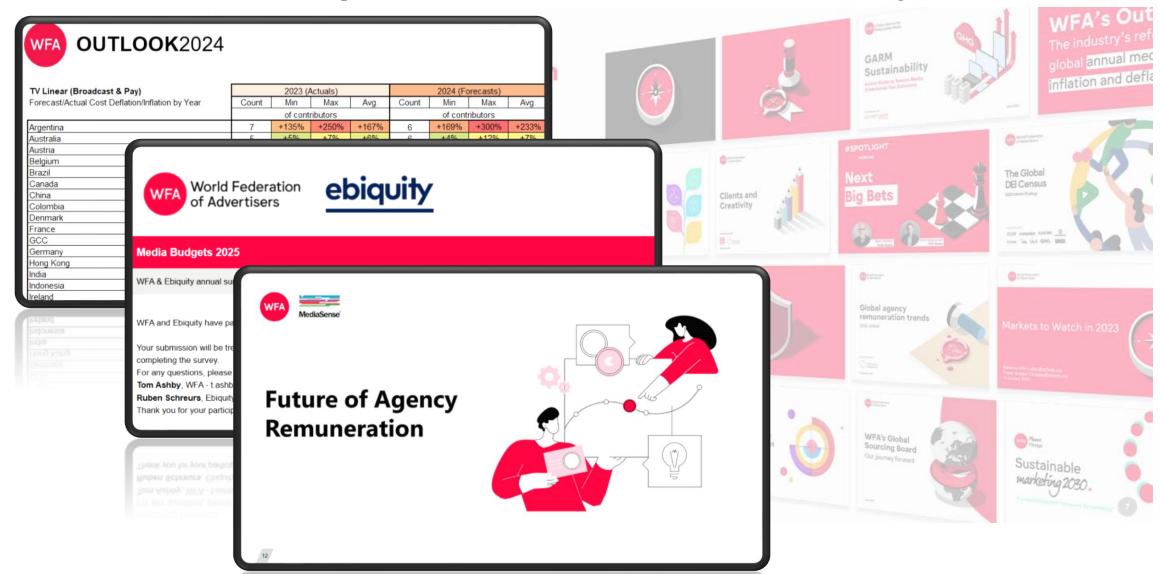


## WFA Way



The Chatham House Rule: participants are free to use the information received, but neither the identity nor the affiliation of the speaker(s) may be revealed.

## Recent WFA reports on 2025 media ecosystem



# Forum Connect, NY, Dec 4 Better Global Marketing Integration

- Open to WFA Media, CMO, Sourcing and Insights communities (c.200 attendees)
- Hear speakers from PepsiCo, Kenvue, Henkel, and more
- Discussing internal and external challenges to better integration, group workshops to shared solutions and worldclass networking opportunities



WFA members sign up here



Second of three webinars in November

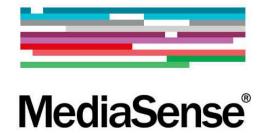
November 14

Today

November 26

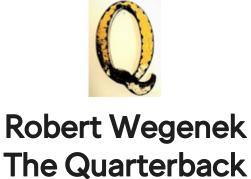
Future of Media Agency Remuneration The End of Cookies

Internationalising media agency contracts





**Prohaska Consulting** 





## The Future of Third-Party Cookies and Privacy Safety

20 November, 2024





## Welcome & Introductions

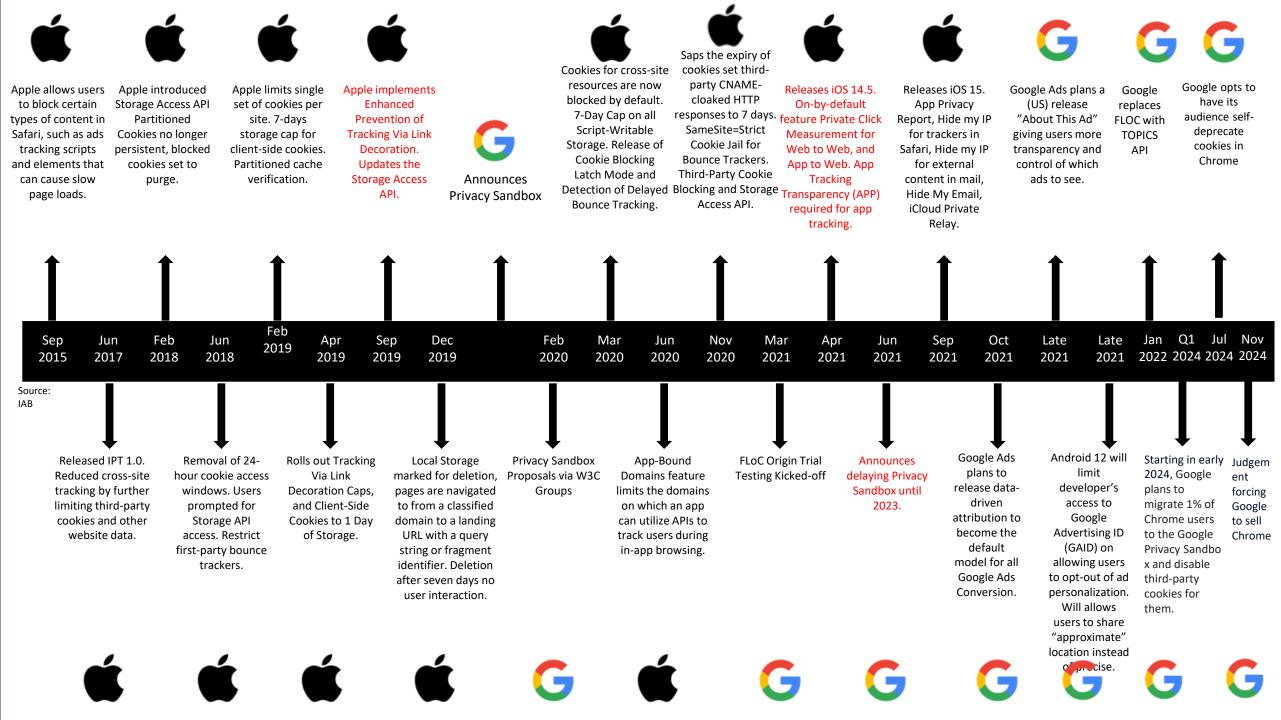


#### The current landscape is fragile – to the benefit of some.



- Brands have invested millions of dollars in attribution systems that rely on tracking users through 3rd party cookies and MAIDs.
  - •Being able to track through to conversions, whether they be a sale, a view, a visit, a download is something we have all gotten pretty used to and even with that there is still improvement to be made.

•Ultimately, we all want to know where to spend our advertising dollars and how to spend them most efficiently.



## The Identity landscape continues to explode worldwide.

NA THE IDENTITY PARTNER LIST 5.5 As third-party cookies continue to be eliminated, CMOs face increasing pressure to meet new compliance requirements and respect **DETERMINISTIC &** their customers' data, all while driving the same or greater results and revenue as they have in the past. Identity-based solutions\* are now **PROBABILISTIC DETERMINISTIC** a required investment and targeting goals are best achieved by combining proprietary data with deterministic and probabilistic options & PROBABILISTIC (multiple partners are needed as no single one scales to 100%) and enriching with contextual solutions. The Identity Partner List 5.5 adstra 🐧 alliant Adelphic CONTEXTUAL from Prohaska Consulting categorizes leading regional and global\*\* solutions providers across all three categories to help brands ADFIXUS gain a better understanding of the post-cookie identity and targeting landscape. z√elo CA中国广告协会 dstillery **CDS** Global GLOBAL **DETERMINISTIC** & PROBABILISTIC ☑ FullContact infutor SAMBATY & PROBABILISTIC • MEDIAWALLAH CONTEXTUAL ▲ ZEOTAP IAS Integral OPTIMINE media net **DETERMINISTIC & PROBABILISTIC** OpenSlate (S) DETERMINISTIC SEMCASTING & PROBABILISTIC VC XIOW amazon Amperity & ardlytics 👂 Permutive towerd@ta ROGAD 1 1plusx \*ADMIXER . AirGrid **™TRUE**DATA CONTEXTUAL EPSILON DIGITAL AUDIENCE D Digiseg ocarbon medianthmics CONTEXTUAL -₩ID5 Jivox KOCHAVA\* #Fyllo" **VuePlanner** AICENTINIOSV OIJEMET LiveIntent /LiveRamp media net CONTEXTUAL NBCUniversal ◆► Nielsen CONTEXTUAL  $e^x$  moDETER-MINISTIC & theTradeDesk THROTLE PROBABILISTIC Retargetly segment VISA CONTEXTUAL > IRIS.TV neustar Quintesse Teads vahoo!

Most recent Identity Partner List Available for download at

https://prohaskaconsulting.com/ipl

## Beyond cookies... data loss from mobile devices.

Facebook strikes back against Apple privacy change, prompts users to accept tracking to get 'better ads experience'

Technology

#### Facebook Users Said No to Tracking. INOW **Advertisers are Panicking**

People give iOS apps permission to track their behavior just 25% of the time

By Kurt Wagner July 14, 2021, 9:00 AM EDT Apr 1, 2021, 01:45pm EST | 5,569 views

Apple Rejecting Apps With Fingerprinting Enabled As iOS 14 **Privacy Enforcement Starts** 

Ask app not to track? Thanks, I'll do just that

Apple's data transparency feature hasn't hurt social media giants - at least not yet

Mon, Jul 26, 2021, 13:47

PODCAST: ADEXCHANGER TALKS

#### **Turning Signal Loss Into A Gain**



By Allison Schiff

TUESDAY, APRIL 16TH, 2024 - 6:00 AM



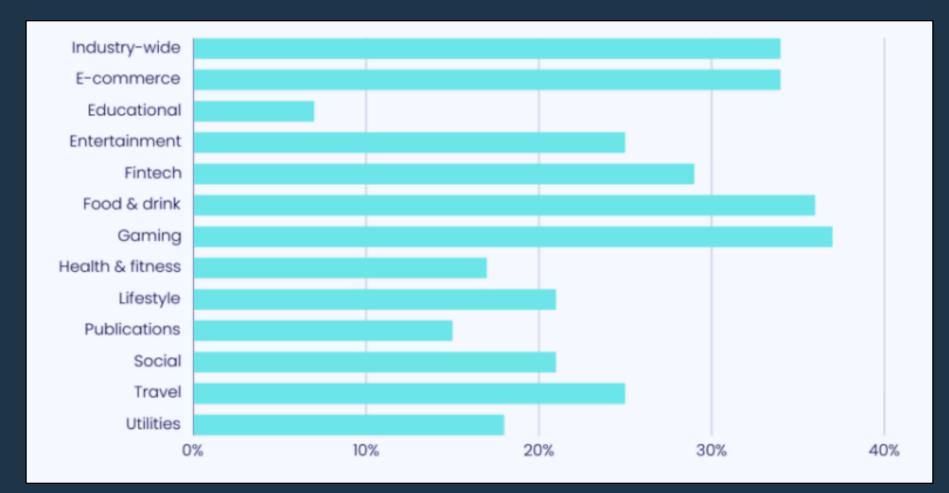


Subs





## App tracking opt-in rate for iOS = 34%.



Before iOS 14.5

70%

of people shared their IDFA with publishers

**Optimize Smart** 

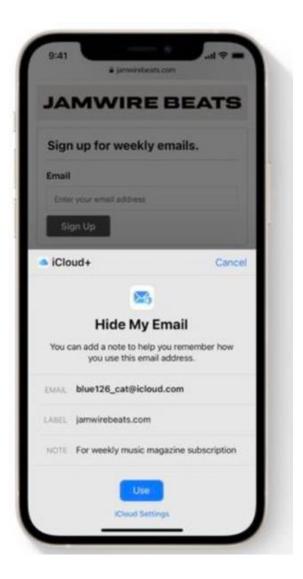
Source: MAF 2023



## Hide my Email

- Why this matters:
   Email addresses are often used as the unique identifiers in automation platforms that help businesses tailor marketing and customer service
- Implication:
  If someone calls customer service and gives their real email, they won't be found in the system

Available to all Apple iCloud+ paid account holders using Safari (currently, ~20% of iPhone users)



### Private Relay: VPN in your pocket

#### Why this matters:

Normally when a user browses the web, information contained in the web traffic, such as your DNS records and IP address, can be seen by a network provider and the websites visited

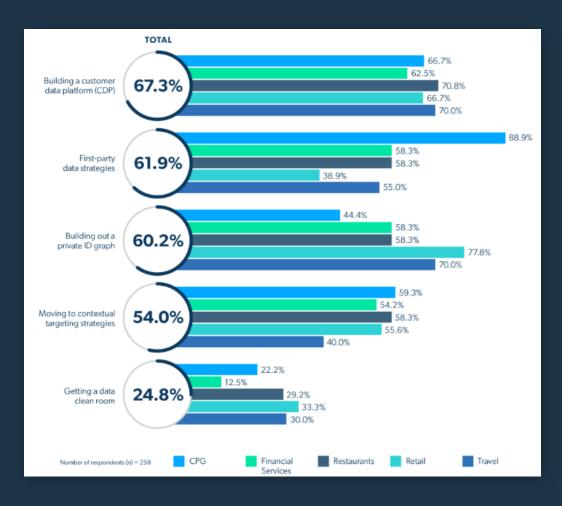
#### • Implication:

This information could be used to determine identity and build a profile of location and browsing history over time

Available to all Apple iCloud+ paid account holders using Safari (currently, ~20% of iPhone users)



## How marketers are preparing for signal loss



- CDPs
- First-party data strategy
- ID graphs
- Contextual targeting
- Clean rooms



## Emerging Alternatives to Third-Party Cookies

As the demise of third-party cookies looms, the industry is industry is exploring innovative solutions to enable personalized advertising while respecting user privacy. These privacy. These alternatives aim to deliver targeted experiences without relying on intrusive cross-site tracking. tracking.



## Defining data types that drive identity

#### What It Is

Where It Comes From

3P

Aggregated Data and sold from multiple sources

From aggregated sources "Appended"

- Significant scale
- Many targeting options
- Typically, least expensive

**2**P

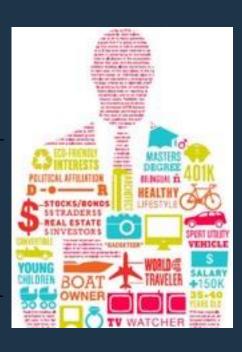
Owned by a known partner (publisher, marketer, OEM)

- Limited scale outside of endemic environment
- Source is disclosed
- Can select contextually relevant data
- Higher cost



Advertiser's own data (most valuable)

- Unique to advertiser/publisher
- Limited scale
- Collected mostly from actual behavior
- "Free" (to use, not collect)



## The new gold standard: Zero-party data\*

"Zero-party data is gold. ... When a customer trusts a brand enough to provide this really meaningful data, it means that the brand doesn't have to go off and infer what the customer wants or what [their] intentions are."

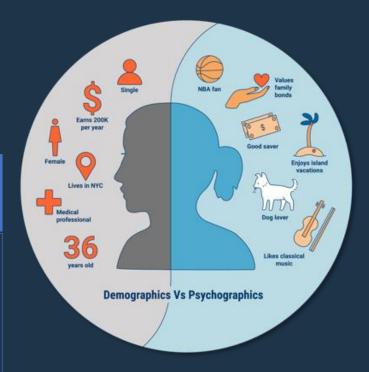
- Forrester's Fatemeh Khatibloo, VP & Principal Analyst

#### How It's Similar to 1st Party Data

- Highly accurate and reliable
- Provided by the consumer but with intention

## Where It Voluntarily Provides More Detailed Data

- Comms Channel Preferences
- Provider Preferences
- Email list subscriptions
- Custom Payment Preferences
- Psychographics



## The importance of interoperability



A new landscape of disparate IDs will require unification to conduct reporting, attribution and analysis



IDs must be assembled and stitched to one or several interoperable IDs for targeting, personalization & measurement



Raw impression level data will also need to be captured by interoperable ID players for ad performance studies



### 3 critical tools for marketers in identity management

Customer Data
Platform (CDP) or EDP

CDP and Data Warehouse need to be up to speed with housing the latest data and activation
It may be time to think about an Enterprise Data Platform

Consent Management
Platform

- Without the proper
   Consent, your first-party
   data is at risk
- Legal regulations and brand reputation management are concerns that proper consent addresses

Clean Room

The ability to connect your data easily and between partners is key Requirement for Addressability and Measurement in today's landscape



### Clean rooms: The modern gateway to audiences

Clean Rooms give advertisers a secure location to join disparate data sets in a privacy-compliant manner.



#### Clean Rooms allow advertisers to:

- Anonymize, analyze, and match two or more data sets to build targeted, custom or multi-channel audiences
- Partners may be retailers, other brands, or publishers

Publisher/Platform Data	Overlap Count			
Tech Enthusiasts	500,000			
Football Fans	450,000			
Travel Enthusiasts	700,000			
Fitness-Buffs*	2*			
Foodies	200,000			
	Tech Enthusiasts  Football Fans  Travel Enthusiasts  Fitness-Buffs*			



## What can you accomplish with clean rooms?



#### Optimize your ROI:

Publishers are empowering advertisers to connect their own first-party data to impression logs, audience segments and user attributes to deliver richer, more actionable consumer insights while being able to address and adapt to a changing data and privacy landscape.



#### Analyze the Customer Journey:

Brands can get comprehensive and accurate data about their consumer's interests and behaviors, while not revealing personally identifiable information from tapping into publisher data to deliver better experiences for consumers and more effective campaign performance.

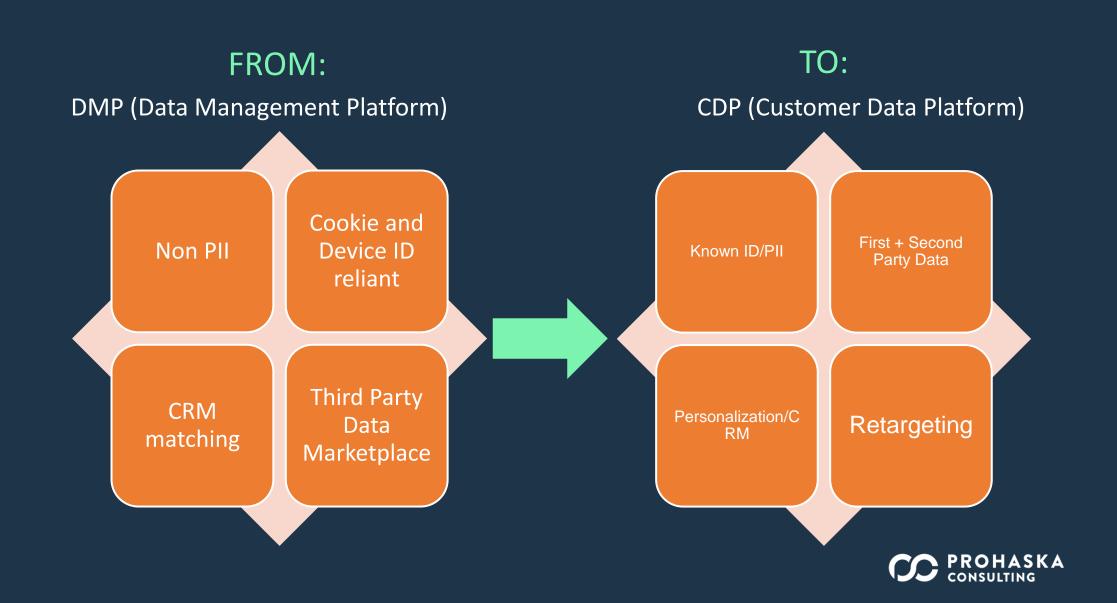


#### Improve Media Measurement:

Brands working within the walled garden clean rooms can tap into data that can uniquely help them stitch together better measurements.



## How technology is adapting to market shifts





## **Evolving Privacy Concerns**

#### **Consumer Privacy**

Growing concerns over data privacy and personal information usage have led to increased scrutiny of digital advertising practices.

#### **Regulatory Changes**

New laws and regulations, such as GDPR and CCPA, aim to give consumers more control over their data and how it is used.

#### Trust and Transparency

Brands and advertisers must prioritize transparency and build consumer trust to navigate the evolving privacy landscape.





### Regulatory Changes





Landmark privacy regulations like the EU's General Data Protection Regulation (GDPR) and California's Consumer Privacy Act (CCPA) have significantly impacted the use of third-party cookies, requiring more transparency and user consent.



#### **Evolving Regulations**

As privacy concerns grow, more jurisdictions are enacting laws to limit the collection and use of personal data, driving the need for advertisers to adapt their strategies.



#### **Enforcement and Penalties**

Non-compliance with these regulations can result in hefty fines and legal action, making it critical for businesses to stay informed and adjust their data practices accordingly.



### The EMEA privacy regulation list continues to grow.







#### **ID-Based Solutions**

#### **UID 2.0**

A universal identifier standard proposed to replace third-party cookies, aimed at enabling personalized advertising while improving user privacy.

#### FLoC

Google's Federated Learning of Cohorts, a privacy-preserving alternative that groups users into cohorts based on browsing behavior.

#### **Persistent IDs**

Solutions that assign a unique and persistent identifier to users, users, allowing for targeted advertising without relying on third-party third-party cookies.

### Investing in First-Party Data Collection

Comprehensive Data Gathering

Actively collecting first-party data, such as customer interactions, purchases, and preferences, provides a rich, privacy-compliant dataset to power your digital advertising strategy.

Personalized Experiences

Leveraging first-party data enables you to deliver highly personalized and relevant content and offers, improving the customer experience and driving engagement.

Adaptable Strategies

As the third-party cookie landscape evolves, first-party data becomes increasingly vital, allowing you to continuously refine your targeting and measurement approaches.

Competitive Advantage

Investing in a robust firstparty data strategy can give give you a competitive edge, edge, as brands with strong strong first-party data are are better equipped to navigate the privacy-focused focused future.



#### Leveraging Emerging Identity Solutions

#### **Unified Identities**

Embrace solutions that provide a unified, privacy-compliant identity for consumers across devices and platforms, enabling seamless targeting and measurement.

#### **Contextual Targeting**

Leverage contextual targeting using Alpowered solutions that analyze page content and user intent to serve relevant ads without relying on third-party cookies.

## Consent-Based Approaches

Implement consent
management platforms
to transparently obtain
user consent for data
collection and
targeting, ensuring
compliance with
privacy regulations.

#### First-Party Data Strategies

Invest in building firstparty data pools and leveraging zero-party data provided directly by consumers to power personalized advertising experiences.



## Challenges in Tracking and Measuring Performance

#### **Cross-Device Tracking**

Accurately attributing conversions across multiple devices used by the same consumer is a key challenge in a cookie-less future.

#### Fragmented Data Sources

With the loss of third-party cookies, marketers must integrate data from various first-party and identity-based sources to measure campaign effectiveness.

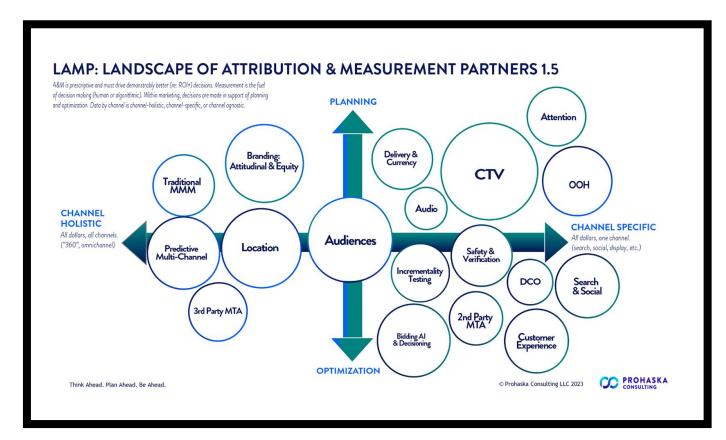
#### **Privacy-Preserving Measurement**

Implementing privacy-first techniques like differential privacy and federated learning is crucial to enable performance tracking while respecting consumer privacy.





### Measurement Curates Specialized Tools & Data





Measurement usually involves curating specialized tools.



Need flows from process and channel demands



Advanced practices manage cross-decision impact.

Fluidity Wins!

Download the LAMP 1.5 here: <a href="https://prohaskaconsulting.com/the-landscape-of-attribution-measurement-providers-lamp">https://prohaskaconsulting.com/the-landscape-of-attribution-measurement-providers-lamp</a>

## Measure: Align & validate against your media plan

Changes in data means you may need to test measurement alternatives

Aggregate MTA

Rules-based "First & Last Touch"

Dynamic MMM (Al Driven)

Predictive Scenario
Planning / Decisioning

Incrementality
Testing

Reach Curves & Contact
Stream Optimization



#### Strategies for a Privacy-First, Post-Cookie Digital Ecosystem

- **Embrace First-Party Data** Invest in collecting and activating your own customer data through opt-in experiences and zero-party data
- 3 Evaluate privacy-focused identity frameworks that enable personalization while respecting consumer privacy.

**Explore Identity Solutions** 

Leverage Contextual Advertising Adapt to cookieless targeting by focusing on relevant content and user context rather than individual profiles.

Build trust by clearly communicating data practices and providing users with meaningful choice and control.

**Emphasize Transparency** 



## Thank you!



## Questions



And finally... please let us know your 2025 priorities





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